# **USE OF TECHNOLOGY**

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#### **SPECIAL BRANCH -** Online Passport Verification

- Portal for verification of Passport on-line(MEA)
- MEA-TCS project
- Download the passport applications centrally and send to all 11 Zonal office of Spl. Branch
- Uploading the verification reports online
- ACsP/Zones submit them online to RPO New Delhi

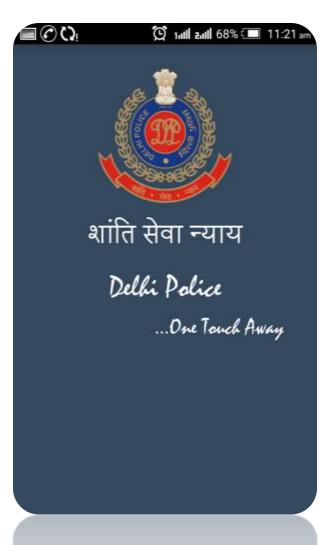


# **CITIZEN SERVICES**



# One Touch Away App.

This App brings Public one step closer to Police department and hence named as "Delhi Police ...One Touch Away"









# **LOST REPORT DELHI POLICE** HAS DONE IT

LODGE REPORT FOR ARTICLE/DOCUMENT LOST IN DELHI THROUGH MOBILE/WEB

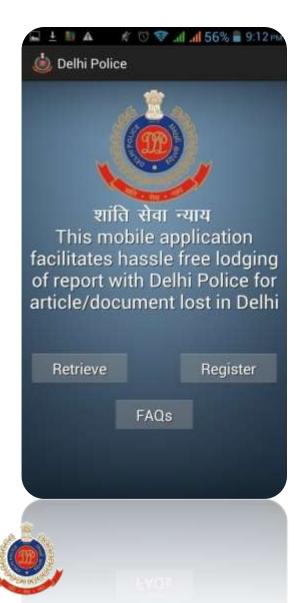
Download Delhi Police 'Lost Report' App

DELHI POLICE Shanti • Sewa • Nyaya



To lodge a report on the web, click on the 'Lost Report' Link at www.delhipolice.nic.in

# LOST REPORT



- Lodging of report with police for loss of any document/article lost in Delhi on
  - Mobile
  - Web
- Providing digitally signed 'Lost Report' instantly
- Reducing public inconvenience

# **MV Theft (e-FIR)**

To facilitate public to lodge and download FIRs for Vehicles stolen in Delhi without going to police station.





#### Property Theft App (Web applications)

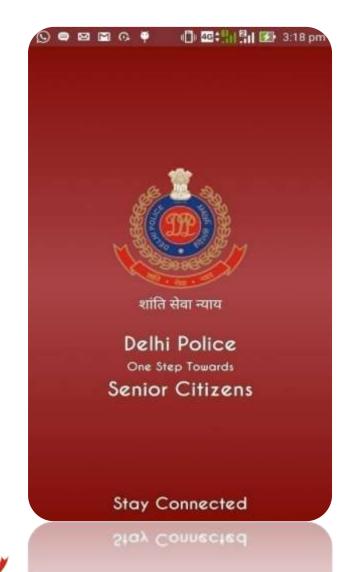


#### This Application facilitates Immediate loading of first Information Report (FIR) with Delhi Police For property stolen in Delhi



# Senior Citizen App.

#### Helpline : 1291





In case of distress, you may call on TOLL FREE Nov. 1291 or 100

## Himmat App.

#### Safety App for Women integrated with the Delhi Police's Emergency Response System





### **Police Clearance Certificate App**

- Police Clearance Certificate App web based application launched on 8th August 2014
- PCC required for the purpose of applying for visa application, admissions in educational institutions seeking Jobs etc.
- The basic details filled up by an applicant automatically check the record of CRO
- PCC is generated within seven days.



#### **CHARACTER VERIFICATION REPORTS (CVR)**

Verifier Types*     Verifier Names*      SELECT-     Imployee ID of Verifier:*       Environment for the formation     Environment for the formation       Ministry*     Organisation/Department Address:*      SELECT-     -SELECT-       Organisation/Department Address:*     Environment formation       Contract Number:*     Family formation       The formation/Department Address:*     Environment formation       Contract Number:*     Password;*       The formation formation     Environment formation       Confirm Panewood:*     Password;*		veniber R	egistration form
Verifier Designation*     Employee ID of Verifier: *       Start Startup Sequence     Start Startup Of Verifier: *       Ministry*     Organisation Department Name: *       -SELECT-     -SELECT-       Organisation Department Address:     -SELECT-       Start Startup Sequence Status     Start Startup Sequence Name: *       Organisation Department Address:     -SELECT-       Start Startup Sequence Status     Start Startup Sequence Status	Verifier Type:"		Verifier Name:*
Interfaction Comparison       Additions?      BELECT-       Organization/Department Name:*       -BELECT-       The Represent Contract Name:*       -BELECT-       The Represent Contract Name:*       The Represent Contract Name	-BELECT-		Arms Var Gerlinen 2
Ministry*       Organisation/Department Name:*         -dELECT-       -SELECT-         Organisation/Department Address:*       Email Address:*         Two requirement Address:*       Email Address:*         Two reaction Constructs Status       Email Address:*         Two reaction Constructs Status       Email Address:*         Two reaction Constructs Status       Email Address:*         Two reaction Constructs       Email Address:*         Two reaction Constructs       Email Address:*         Two reaction Parameter Address:*       Email Address:*         Two reaction Parameter Add	Verifier Designation		Employee ID of Verifier: *
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This web based application is to let Govt. & PSU officials apply for CVR for their candidates online and for Police to issue the CVR online, so that time period of verification can be reduced and delivery capability of the Police can be increased- 3-4 days

#### THE TRAFFIC APP

- Traffic Advisory
- Traffic Alert
- Fare Calculator
- Complaint against TSR/Taxi for refusal/misbehavior/ overcharging
- Complaint for faulty Traffic Signals
- Information of PITs and circle contacts when vehicle is towed away
- Emergency Contacts
- Traffic Violations etc.



# Delhi Traffic Police App.

#### E-services provided by Delhi Traffic Police such as obtaining information about traffic alert







# Delhi Police's Initiative e-Saathi





A DEPARTMENT OF THE PROPERTY AND INCOMENTATION.



#### Implementation of NERS –112 (National Emergency Response System) Pilot Project



#### 1<sup>st</sup> Phase

- Establishment of 120 call takers and 45 Dispatchers in Shalimar Bagh
- 30 Help lines at PHQ
- 50 Feedback/overflow Channel
- Integration of NERS-112 with C4i, CATS Ambulance & Fire department

#### 2<sup>nd</sup> Phase

- Establishment of New State of Art Control Room at New Police Head Quarter Parliament Street
- Segregations of Help lines

# **Modernization of PCR**

- Increasing PCR Van from 1000 Van to 1200
- Phablets for PCR Van for direct Communication with caller and PA-100 System
- Digital Integration of PCR Van with PA-100 System
- Modernisation of Mapping Section
- Biometric System for PCR van
- Video Wall for PCR unit



Women Safety CCTV Surveillance at Public Places

National Capital Territory

#### **Key Project Features**

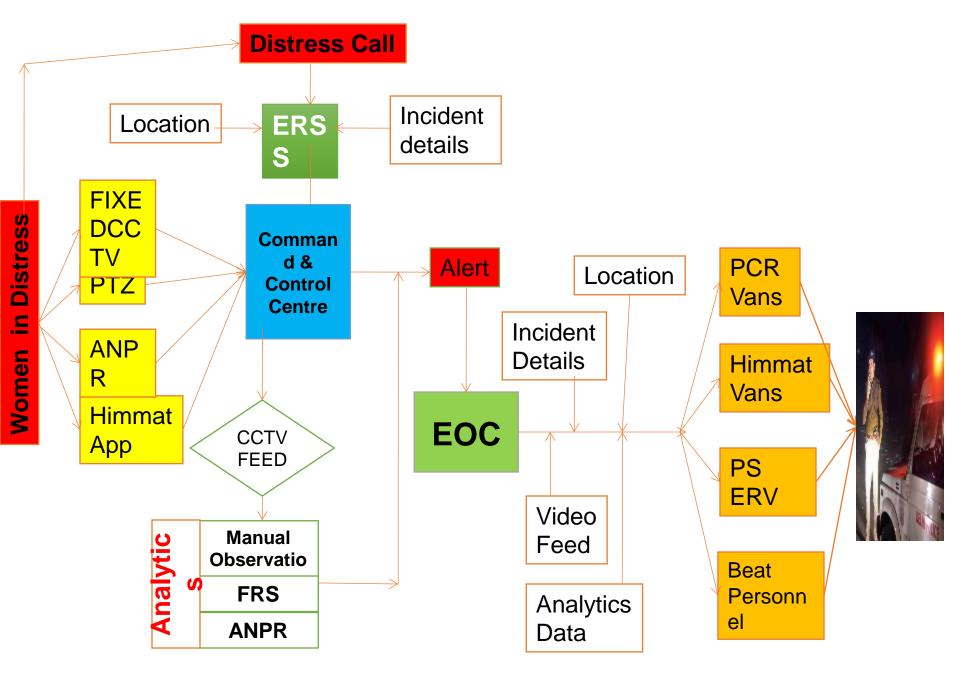
Scope	Details
Locations	About 3,758 locations in Delhi
Surveillance Cameras / Edge Equipments	<ul> <li>Approx. 10,000 new cameras (Full HD 1920 X 1080)</li> <li>Approx. 4300 existing cameras to be integrated with the new surveillance system.</li> <li>Inclusive of approx. 1625 ANPR Cameras</li> <li>Community surveillance cameras integration to view feeds on need basis</li> <li>Advance Video Analytics for about 5000 cameras</li> <li>Facial Recognition (PIU included) and</li> <li>Viewing at 199 locations (165 PS, 15 District level CCCs, 1 Command Centre at PHQ, 2 Mobile CCC.</li> </ul>
Last mile Connectivity/ Network	Additional capabilities will be added to Delhi Police cyber highway (MTNL-MPLS network) for the communication backbone for the surveillance system. Last mile connectivity to be provided by the successful bidder.

#### **Key Project Features**

Scope	Details
Enterprise Computing (Data centers)	<ul> <li>Primary Datacentre at Delhi Police PHQ</li> <li>Secondary Datacentre at Pune (DR for DC at Delhi)</li> <li>Each one capable of handling 100% of cameras and acting DR to each other</li> <li>30 days storage of all the normal camera feeds and 60 days for ANPR camera at both Data Centers.</li> <li>Flagged data (critical incidents) will be stored for approximately 60 days, permanent storage envisaged on Tapes</li> </ul>
Application Portfolio	<ul> <li>Video Management and Recording System</li> <li>Customized Dashboard for surveillance at different levels</li> <li>Application for ANPR, and other analytics , including face recognition</li> <li>C4I, RDBMS, GIS Applications</li> <li>Software for Picture Intelligence Recording and Investigation System (PIU) - Data Mining, BI application</li> <li>Application for Enterprise Management (Asset, Network, Helpdesk, SLA Management)</li> <li>Integration with existing IT enabled systems like Vehicle Tracking System, e-Challan, CCTNS, Community Surveillance, social media platforms and analytics and other government e-Governance initiatives</li> </ul>

#### **Key Project Features**

Scope	Details
	<ul> <li>The Project Proposal has provision of system generated</li> </ul>
	reports on:
	✓Response Time
	✓ Satisfaction Level
Feedback &	✓Operational Availability of resources (system up time)
Impact	✓Crime mapping over GIS layers & its spatio-temporal
Assessment	trends
	✓No. of distress calls received.
	<ul> <li>Reports will be evaluated and corrective measures taken</li> </ul>
	to bring about improvements in the women safety
	emergency response system.
	• Provision of third party audit will be made during the
Independent Evaluation	implementation stage of the project. Costing for the
	same has been considered in the proposal.



# **THANK YOU**

